NEUROSURGICAL ASSOCIATES, L.L.C.

5171 Cottonwood Street, Suite 950 Murray, UT 84107 Phone 801-507-9555 Toll Free 866-804-2193 Fax 801-507-9550

Dear Patient,

We at Neurosurgical Associates are proud to be a part of a team whose primary mission is to deliver the finest and most comprehensive health care available today. We are a private practice and are in no way affiliated with Intermountain Healthcare. We are dedicated to making top-quality care as cost effective as possible. Our billing department staff will contact your insurance plan (when applicable) after your surgery has been scheduled to pre-authorize services and verify your estimated out of pocket cost. The patient's financial responsibility for the primary surgeon and assistant at surgery services will be due prior to services being rendered. The amount due from you will be based on any insurance plan benefits, including any un-met deductibles, coinsurance, and/or copayment. To assist you with your health care needs, we provide the following payment options:

- 1. Cash includes money orders and personal checks.
- 2. Visa, MasterCard, American Express or Discover Card we accept credit cards as payment for treatment.
- 3. Schedule automatic payment withdrawal from checking account, savings account, or credit cards. Charges not paid in full within 60 days of billing will be subject to interest at the rate of 18% annually.

If the pre-paid amount exceeds the actual amount you owe after services are rendered and insurance has paid their part, a prompt refund will be issued to you. Please allow sufficient time for processing and mailing the refund to you.

This office only bills for the primary surgeon and assistant at surgery. You will be billed separately for these charges:

- Out-patient radiology services performed at a Hospital or Imaging Center.
- Hospital bills for inpatient or outpatient room charges, operating room charges, ancillary services (such as pharmacy, radiology, or laboratory services ordered by your physician).
- Anesthesia services.

We thank you for choosing our physicians to provide you with your neurosurgical care.

Sincerely, Neurosurgical Associates